

MEILLER MCE

Customer- Configurator and Customer-Cockpit

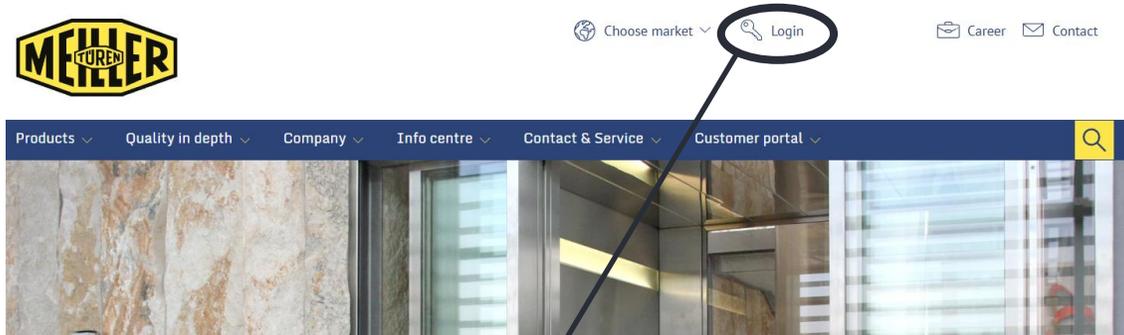
User Guide



ONLINE ACCESS VIA THE WEBSITE, EITHER BY REGISTRATION AS NEW USER OR BY LOG IN (IF ALREADY REGISTERED)

New registration for prospective/existing customers (manual approval by MEILLER is automatic).

Login for existing/prospective customers (after registration and approval).



Registration

Registration as*
Please choose

Company*

Zip code*

City*

Salutation*
Please choose

First name*

Last name*

Password*
At least 8 characters, lower and upper case, at least 1 special character or number.

Password confirmation*
Please enter your password again

I have read and accept the [Data Protection Policy](#)*

⚠ Customer and contact numbers are reviewed by Meiller and may be updated or corrected if necessary

Register

Login

As an authorised dealer, service partner or supplier, you will find further information and documents here.

Please log in with your email address.

User login

E-Mail

E-Mail

Password

Password

Login

[Reset password](#)

CUSTOMER COCKPIT AND START OF INQUIRY



The Customer Cockpit area can be found under the header 'Customer Portal'

Overview

[New Inquiry +](#)

[View user manual \(German\)](#)

Filteroptions:

Search term: All inquiries Editable / Sent

Contact: Date picker:

All contact persons tt.mm.jjjj - tt.mm.jjjj

ID ↑↓	Description	Date ↑	Progress of Inquiry	Quotation	Customer Order confirmed	Source
40199	customerconfigurator-ShoppingCart	15.12.2025	Editable	Quotation(s) (0)	Customer Order(s) (0)	<input type="button" value="Open"/> <input type="button" value="📄"/>
40105	customerconfigurator-ShoppingCart	26.11.2025	Editable	Quotation(s) (0)	Customer Order(s) (0)	<input type="button" value="Open"/> <input type="button" value="📄"/>

CUSTOMER COCKPIT LEVEL I, FILTER- AND SEARCH FUNCTIONS, CREATE NEW ENQUIRY

Overview

Starting Point 1: Opens the product catalogue/ configurator

New Inquiry +

Search field, search for project reference or number

Filter function according to related follow-up documents

Filter function by inquiry status

View user manual (German)

The user manual can be downloaded here

Filteroptions:

Search term

Filter function by contact person (creator of the inquiry) If "All contact persons" selected, all inquiries of the entire company (nonperson related) are listed and can be viewed

Contact:

- All contact persons
- All contact persons
- Test Thomas Mustermann
- Florian Mustermann Runck
- Alexander Mustermann Glas
- Johanna Musterfrau Schneider
- 4-Process TEST Dichtl

Date picker

Date picker:

tt.mm.jjjj - tt.mm.jjjj

January 2026

Mo	Di	Mi	Do	Fr	Sa	So
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

Löschen Heute

Data sources

User interactions

At Level I, the Customer Cockpit provides an overview of the entire enquiry history together with various filter and sort functions.

CUSTOMER-COCKPIT LEVEL I, TABLE OF INQUIRIES, COPY INQUIRY

Sort function by inquiry ID

Use Filter

Reset Filter

Inquiry reference entered by user (e.g. project reference or no.)

Date

Starting Point 2. Copy function. An existing inquiry is copied in its entirety and opened as a new inquiry (including all items and the entire configuration).

ID ↑↓	Description	Date ↑	Progress of Inquiry	Quotation	Customer Order confirmed	Source
40199	customerconfigurator-ShoppingCart	15.12.2025	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open
40105	customerconfigurator-ShoppingCart	26.11.2025	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open

MEILLER Inquiry ID (opportunity no.)

Status indicates whether a request can be processed further or has already been sent

Number of documents from document hierarchy (quotations and/or orders)

Opens Level II of the view (details of the enquiry and further editing)

Data sources

User interactions

OPENING PRODUCT CATALOGUES AND SELECTION OF PRODUCT PACKAGES

New Inquiry + **View user manual (German)**

Filter options:

Search term: All inquiries Editable / Sent

Contact: Date picker: tt.mm.jjjj - tt.mm.jjjj

ID ↑↓	Description	Date ↑	Progress of Inquiry	Quotation	Customer Order confirmed	Source
40199	customerconfigurator-ShoppingCart	15.12.2025	<input type="button" value="Editable"/>	Quotation(s) (0)	Customer Order(s) (0)	<input type="button" value="Open"/> <input type="button" value="Copy"/>

The "Submit new enquiry" and "Copy" buttons open the product catalogue from the Customer Cockpit to enable selection and configuring of the required products.

TIP: Create templates by using the copy function and treat them as "samples" without need to re-enter all the characteristics again (e.g. if only the opening direction or door size has been changed but the finishes and door equipment remain same).

⚠ Your Internet browser's pop-up blocker may block the window from opening. The page must be enabled in the pop-up menu of your Internet browser.

catalogue

Selection Product Packages



Selection Single Products



OPENING PRODUCT CATALOGUES AND SELECTION OF PRODUCT PACKAGES

catalogue

Selection Product Packages



Selecting from preconfigured product packages, categorised by area of application.

⚠ Recommended route

Selection Single Products



Selecting from a list of individual products.

⚠ Expert route

DOOR SELECTION VIA PRODUCT FAMILIES AND SUBCATEGORIES

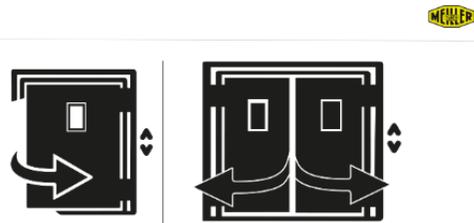
catalogue

SELECTION OF PRODUCT FAMILIES

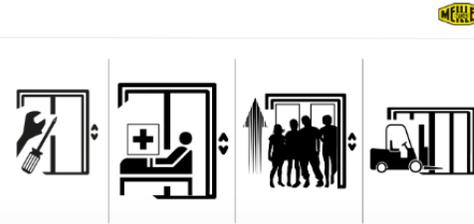
vertical rising lift doors and roller shutters



Manual lift swing doors (landing door)



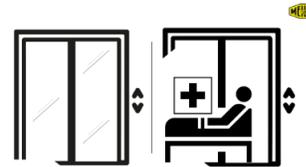
Automatic lift sliding doors for all kinds of application



catalogue

Automatic lift sliding doors for all kinds of application

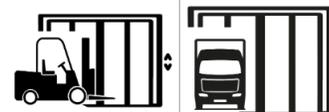
Automatic sliding lift doors in standard version



High performance



Automatic lift sliding doors for freight elevators



MODERNISATION for existing Car doors / Landing doors



Step 1: Select the required product family (e.g. "automatic sliding doors")

Step 2: Select the required product category (e.g. "heavy duty" for freight lifts)

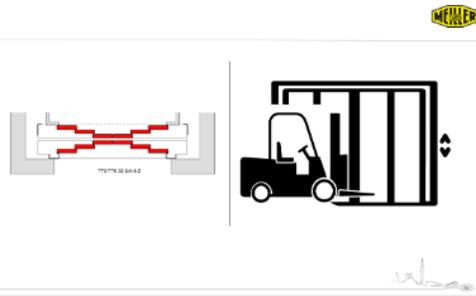
SELECTION OF PRECONFIGURED PRODUCT PACKAGES, INQUIRY AUTOMATICALLY CREATED WITH ITEMS

catalogue



Automatic lift sliding doors HD (Heavy Duty)

HD (Heavy Duty) 6-panel centre opening, landing door + car door



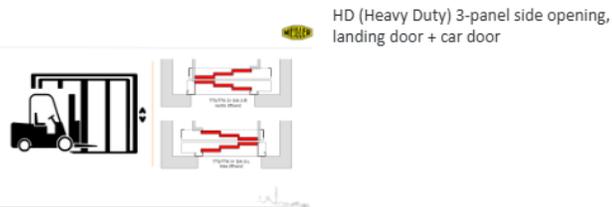
+ Add to the selection

HD (Heavy Duty) 4-panel centre opening, landing door + car door



+ Add to the selection

HD (Heavy Duty) 3-panel side opening, landing door + car door



+ Add to the selection

Inquiry 40437

send inquiry



Pos. 10:

TTS 28 (S-4-Z), 4-PCO

n.a.
EUR



Door Configuration

1 Each

Pos. 20:

TTK 28 (K-4-Z), 4-PCO

n.a.
EUR



Door Configuration

1 Each

Total

n.a.

project reference *

For product packages with landing and car doors, these are placed into the "shopping cart" of the inquiry as items 10 and 20 respectively. In this step a new enquiry number is automatically assigned by the system.

INQUIRY EDITING AND JUMPING TO ITEM CONFIGURATION

Each door should be configured separately according to the required equipment and finishes via using the "door configuration" button.

All items can be copied or deleted. This means that identical doors with only minor deviations (e.g. opening direction), can be conveniently copied and modified without having to re-enter all the characteristic values.

Closing the window returns you to the start page of the Customer Cockpit. The inquiry can then be found here together with the assigned number.

⚠ Refresh your browser to ensure that your latest inquiry appears at the top of the list. The inquiry can then be re-opened and further edited at any time (see page 18). ⚠ All data are saved automatically, so that when you close the window, none of your entries will be lost.

A project reference must be entered before submitting the inquiry.

The screenshot shows a web interface for managing inquiries. At the top, there is a 'submit enquiry' button with a warning icon and text: 'Submit enquiry. ⚠ First configure all doors. The inquiry will be transmitted to the responsible MEILLER sales team'. Below this is a shopping cart icon with a callout: 'Close the window. Return to the customer cockpit on homepage ⚠ All entered data always retain. The inquiry can be finished later after a break'. The main header displays 'Inquiry 40787' and a 'send inquiry' button. A 'Show or hide the shopping cart' callout points to a cart icon. Below the header, two items are listed:

- Pos. 10:** Landing door, Type ST... 1,515.09 EUR. It includes a 'Door Configuration' button, a delete icon, and a refresh icon. A callout explains: 'Refresh button to refresh the price calculation if required. Recommended after changing existing configuration'.
- Pos. 20:** STK 26 (K-2-Z) 2-PCO 2,177.88 EUR. It includes a 'Door Configuration' button, a delete icon, and a copy icon. Callouts explain: 'Delete item', 'Copy item', and 'Modification of quantity per item'.

The total amount is shown as 'Total 3,692.97 EUR'. At the bottom, there is a 'project reference*' field with a callout: 'Customer reference for the inquiry (e.g. project reference or no.)'. A legend at the bottom left identifies blue callouts as 'Data sources' and green callouts as 'User interactions'. A copyright notice '©MEILLER TÜREN' is at the bottom right.

ENTERING THE CONFIGURATION

catalogue

< Configuration:

1 General

5 Transom

1. General

Door type::

Installation version:*

Execution standard:*

Fire-tested according EN 81-58:

Door Execution:*

Additional Special Execution:

additional sill: no yes

Type of sill:*

Sill tray:*

Toe guard:*

Landing Door Accessories:*

7. special requirements

Forward to summary and drawing viewer

overview / check

Button to reset the selection. Incorrect or restricted values can be deleted using this button. Afterwards, all possible values are available for selection again.

Display help content. This button can be used to open explanatory details about the characteristics, such as drawings, images, or data sheets.

Select characteristic values

Free input field

Characteristic should ideally be selected in order and the input fields should be filled in. Special requirements (e.g., customer special requests or notes) can be entered manually under 7.

Clicking the "overview" button takes you to the next page with a summary of the configuration, where you will also find additional long texts and a preview of the drawing (viewer function see page 12).

OVERVIEW WITH VIEWER FUNCTION OF DRAWING

1

catalogue

Overview:

The screenshot shows a web-based drawing viewer for a 'Schachttür' (Landing door). The interface includes a top navigation bar with 'SVG', 'X3D', and 'Download' buttons. A 'RESET' button and zoom controls (+, -) are also present. The main area displays three 2D technical drawings: a front view (A-A), a side view (B-B), and a detail view (B-B). A 3D model is also visible. A technical drawing table is shown at the bottom right.

All drawing formats available for download (DXF, PDF, STEP, etc.)

Zoom function

Change to 3-D view

Change different door views

digipara® liftdesigner

Modell/Varianten	Produktionscode	Produktname	Preis	Bestellcode	Produktbeschreibung
1:20	Schachttür / Landing door	TTS28			

Preview of the drawing with 2D and 3D views.

Scenario 1: If drawing data is available, the viewer is loaded directly.

General

Edit

Door type::	Type TTS 28 (S-4-Z)	Automatic landing door type TTS 28 (S-4-Z), 4-panel center opening
Installation version:	Evo N (Niche Installation)	Evo N (niche installation) with protruding frame to fit in structural opening
Execution standard::	EN 81-20/50	EN 81-20/50

OVERVIEW WITH VIEWER FUNCTION OF DRAWING

2

catalogue

< Overview:

 Drawing cannot be created due to incomplete configuration

General

Edit

Door type::	Type STS 26 (S-2-Z)	Automatic landing door type STS 26 (S-2-Z), 2-panel center opening
Installation version:	Evo N (Niche Installation)	Evo N (niche installation) with protruding frame to fit in structural opening
Execution standard::	EN 81-20/50 + EN 81-58	
Door Execution::	Standard	
Fire-tested according EN 81-58:	E120	
Additional Special Execution::	Without	
Special Equipment::	Without	Without
frame offset::	No	No

Notification of incomplete configuration → see list of missing characteristics below

Scenario 2: If certain relevant entries have not been made and are missing, no drawing can be generated. The missing characteristics are listed below.

special requirements

Edit

Completeness check

Please check the following features for correctness and completeness in order to be able to generate drawing documents.

Type of sill:

Sill tray:

Landing Door Accessories:

Missing characteristics

Back to shopping cart

OVERVIEW WITH VIEWER FUNCTION OF DRAWING

3

catalogue

Overview:

i The drawing for the existing configuration must be generated. The generation time depends on the complexity and system load and can vary between a few minutes and several hours. Please check availability regularly.

General

Edit

Door type::	Type STS 26 (S-2-Z)	Automatic landing door type STS 26 (S-2-Z), 2-panel center opening
Installation version:	Evo N (Niche Installation)	Evo N (niche installation) with protruding frame to fit in structural opening
Execution standard::	EN 81-20/50 + EN 81-58	
Door Execution::	Standard	
Fire-tested according EN 81-58:	E120	
Additional Special Execution::	Without	
Special Equipment::	Without	
frame offset::	No	No

The message indicates that the automated creation of the drawing has been initiated, but in this case it will take some time. Normally, it takes approximately ½ to 2 hours. In rare cases, it may take up to 24 hours at max.

Scenario 3: The drawing must be generated. When this message appears, the drawing is being regenerated, which may take some time. Please try again later and the drawing should be available.

Dimensions

Clear Door Width::	1.200 mm	1.200 mm
Clear Door Height::	2.200 mm	2.200 mm
Transom Height (KH)::	297 mm	297 mm
Transom Width Right (KBR)::	635,0 mm	635,0 mm
Transom Width Left (KBL)::	635,0 mm	635,0 mm
Transom Width cpl. (A) ::	2.470,0 mm	2.470,0 mm
Frame width right FWR::	150,0 mm	150,0 mm
Frame width left FWL::	150,0 mm	150,0 mm

OVERVIEW WITH VIEWER FUNCTION OF DRAWING



catalogue

Overview:

 No drawing is provided for the existing configuration.

General

[Edit](#)

Door type::	DT 37/1	DT 37/1
Door matching::	other make	other make
Door width DW::	800 mm	800 mm
Door height DH::	2.200 mm	2.200 mm
Transom height KH::	80 mm	80 mm
Frame width right ZBR::	80 mm	80 mm
Frame width left ZBL::	80 mm	80 mm
Frame width closing side ZBS::	80 mm	80 mm
Design::	EN 81-20/50	EN 81-20/50
Type-examination certificate::	EU-DL 013	EU-DL 013
Type of electronic protection::	Standard IP 20	Standard IP 20

Notification that NO drawing is available for this product and cannot be issued.

Scenario 4: This message indicates that no drawing is available for this product. Please contact the sales team.

Interlock

[Edit](#)

Actuation of the locking::	with roller levers	with roller levers
Unlocking direction ETR::	parallel to the door (stand.)	parallel to the door (stand.)
Bearing block typ::	simpel bearing block .11	simpel bearing block .11
Roller levers::	left, arrangement set lower	left, arrangement set lower
with low emergency release::	without switch control	without switch control

SUMMARY WITH OVERVIEW AND LONG TEXT FOR REVIEW

General

Edit

Door type::	Type STS 26 (S-2-Z)	Automatic landing door type STS 26 (S-2-Z), 2-panel center opening
Installation version:	Evo N (Niche Installation)	Evo N (niche installation) with protruding frame to fit in structural opening
Execution standard::	EN 81-20/50 + EN 81-58	Execution acc. to EN 81-20/50 and fire tested to EN 81-58
Door Execution:	Standard	Standard execution
Fire-tested according to EN 81-58:	E120	E 120
Additional Special Execution:	Without	no special executions
Special Equipment:	Without	Without
frame offset:	No	No

Characteristic name

Characteristic description (short)

Characteristic description (long)

Dimensions

Edit

Clear Door Width::	1.200 mm	1.200 mm
Clear Door Height::	2.200 mm	2.200 mm
Transom Height (KH)::	297 mm	297 mm
Transom Width Right (KBR)::	635,0 mm	635,0 mm
Transom Width Left (KBL)::	635,0 mm	635,0 mm
Transom Width cpl. (A) ::	2.470,0 mm	2.470,0 mm

Return to configuration to make changes if necessary

special requirements

Edit

Continue to the "shopping cart" to finish the inquiry

Back to shoping cart

Below the viewer window, you will find an overview with long texts for double-checking the configuration. If you have made any wrong selection, you can use the 'Edit' button to return to the configuration and correct your selection.

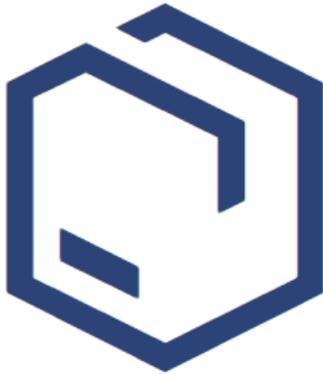
When all door characteristics are meeting the requirements, please continue by clicking on the 'Back to shopping cart' button, which will take you to the inquiry with all items.

COMPLETE AND SUBMIT THE ENQUIRY

catalogue



Selection Product Packages



Selection Single Products



Inquiry 40437

[send inquiry](#)



Pos. 10:

TTS 28 (S-4-Z), 4-PCO 1,287.79

EUR



[Door Configuration](#)

1 Each

Menge anpassen

- 1 +

Pos. 20:

TTK 28 (K-4-Z)

[Wert übernehmen](#)



[Door Configuration](#)

1 Each

Total

3,282.65 EUR

project reference*

Once all items have been edited as required, the quantity modified and project reference is entered, the enquiry can be passed on automatically to MEILLER by clicking on the "send inquiry" button.

The responsible MEILLER sales representative will return with a legally binding quotation and send it to you by email or by upload directly to your CustomerCockpit UI (see page 20) in short term.

CUSTOMER COCKPIT LEVEL 2, VIEW AND EDIT INQUIRIES

Level I (Overview of enquiries)

Level II (detailed view per enquiry)

ID ↑ ↓	Description	Date ↑	Progress of Inquiry	Quotation	Customer Order confirmed	Source
40478	customerconfigurator-ShoppingCart	26.01.2026	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open 🗄️
40437	customerconfigurator-ShoppingCart	20.01.2026	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open 🗄️
40436	customerconfigurator-ShoppingCart	20.01.2026	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open 🗄️
40476	customerconfigurator-ShoppingCart	20.01.2026	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open 🗄️
40435	customerconfigurator-ShoppingCart	20.01.2026	Editable	Quotation(s) (0)	Customer Order(s) (0)	Open 🗄️
40501	TTS/K31 links öffnend DigiPara	14.01.2026	Sent	Quotation(s) (1)	Customer Order(s) (0)	Open 🗄️

[Back to Overview](#)

Inquiry "Test" (40437)

Date: 20.01.2026

Status: Editable

Inquiry Edit ↗️

Opens the window for editing the enquiry again (e. g. after break)

Positions:

Position	Description	Price Unit	Quantity	Total
10	TTS 28 (S-4-Z), 4-PCO	1.287,79 Euro	1	1.287,79 Euro

[Back to Overview](#)

Inquiry "TTS/K31 links öffnend DigiPara" (40501)

Date: 14.01.2026

Status: Sent

Inquiry Read Only 🗄️

Opens the window for viewing the inquiry (read only)

Positions:

Position	Description	Price Unit	Quantity	Total
----------	-------------	------------	----------	-------

Enquiries can be viewed and managed at any time. The "Open" button takes you from the inquiry table to level II containing the relevant details of the inquiry.

Inquiries with the status "editable" can be accessed and edited at any time.

Inquiries with the status "sent" can be accessed and viewed at any time (further editing is no longer possible for sent enquiries; "read only")

CUSTOMER COCKPIT LEVELS 2 AND 3, DETAILED VIEW OF OFFERS AND ORDERS

Level II (detailed view per enquiry)

[Back to Overview](#)

Inquiry "TTS/K31 links öffnend DigiPara" (40501)

Date:	14.01.2026
Status:	Sent

Inquiry Read Only

Positions:

Position	Description	Price Unit	Quantity	Total
10	TTS 31 (S-3-R/L)	1.509,38 Euro	1	1.509,38 Euro
20	TTK 31 (K-3-R/L)	2.739,17 Euro	1	2.739,17 Euro

Following Documents:

Type	ID	Date	Total price	Show Details
Angebot	65880-2	14.01.2026	4.248,55 Euro	Show Details

Level III (detailed view of each offer or order – if available)

Angebot "Projekt 2234" (66171)

Position	Description	Price Unit	Quantity	Total
10	TTS 28 (S-4-Z)	1.033,44 Euro	5	5.167,20 Euro
				5.167,20 Euro

Associated Downloads:

Select all files

Header documents

Offer 66171-001.doc.pdf

Customer information

Push-button recess for landing doors TTS/STS (PDF)

DK-Ausschnitt für Schiebetüren TTS/STS (PDF)

DK-Ausschnitt für Schachtschiebetüren TG3 und Schachtdrehtüren DT3 (PDF)

- (All languages)
- (All languages)
- Dutch (English)
- English
- French (English)
- German
- Polish (English)
- Portuguese (English)
- Russian (English)
- Swedish (English)

Download

Download

If an offer and/or order has already been created and returned for an inquiry, these are listed as follow-up documents in the inquiry detail view. The "Show details" button allows to jump to the detailed view of the corresponding offer and/or order (level III).

DOWNLOAD THE RELEVANT DOCUMENTS FOR EACH ENQUIRY/OFFER OR ORDER

Angebot "Projekt 2234" (66171)

Position	Description	Price Unit	Quantity	Total
10	TTS 28 (S-4-Z)	1.033,44 Euro	5	5.167,20 Euro
				5.167,20 Euro

Associated Downloads:

Select all files ✓

Header documents

Offer 66171-001.doc.pdf

Download of according offer PDF /
Once this has been created and
uploaded, you will be automatically
notified by email.

filter by language

- (All languages) ✓
- (All languages)
- Dutch (English)
- English
- French (English)
- German
- Polish (English)
- Portuguese (English)
- Russian (English)
- Swedish (English)

Customer information

Push-button recess for landing doors TTS/STS (PDF)

DK-Ausschnitt für Schiebetüren TTS/STS (PDF)

Download ↓

download document

DK-Ausschnitt für Schachtschiebetüren TG3 und Schachtdrehtüren DT3 (PDF)

Download ↓

For all enquiries, quotations or orders, relevant documents (customer data) such as manuals and maintenance instructions, certificates and drawings, etc. are automatically provided. These are available for download in the respective detail view.

Individual files can be selected, or all files can be selected for download.

A filter function by language is available.

DOWNLOAD THE RELEVANT DOCUMENTS AND DRAWINGS FOR EACH ENQUIRY, OFFER OR ORDER

<input type="checkbox"/>	UK Conformity car door TTK 28 Active (K-4-Z) (PDF)	Download 
<input type="checkbox"/>	UK Conformity car door TTK 28 (K-4-Z) (PDF)	Download 
<input type="checkbox"/>	UK Conformity car door TTK 28 Kompakt (K-4-Z) (PDF)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRD_01.svg (SVG)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRD.dwg (DWG)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRD.dxf (DXF)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRD.pdf (PDF)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRD.stp (STP)	Download 
<input type="checkbox"/>	8274_3001_005_99_--_1500_--Z_0_PRDLOD32_01.ifc (IFC)	Download 

Select all files 

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Multiple selection

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Meiller Aufzugtüren GmbH, Ambossstraße 4, 80997 München, (T-PM F. Runck)