



## **INFORMATION FOR OUR COMMUNICATIONS PARTNERS PURSUANT TO ART. 13**

### **1. Responsible person**

Meiller Aufzugtüren GmbH is responsible for the processing of personal data. The contact details can be found under [www.meiller-aufzugtueren.de/impressum](http://www.meiller-aufzugtueren.de/impressum)

### **2. Data protection officer**

A data protection officer has been appointed. For further questions, please contact:

Meiller Aufzugtüren GmbH  
Representative for data protection (email: [privacy@meiller.com](mailto:privacy@meiller.com) )  
Ambossstrasse 4  
80997 Munich

### **3. Purposes of processing and legal basis**

Personal data is used for communication with you. This usually entails the fulfilment of a contract such as a response to your enquiries.

Until 24.05.2018, the legal basis of processing was § 28 Par. 1 No. 1 of the Federal Data Protection Act (FDPA); from 25.05.2018, it is Art. 6 Par. 1 Letters b and f of the General Data Protection Regulation (GDPR).

### **4. Data types and persons concerned**

The following personal data is processed:

Name and contact details (for emails, server and IP addresses are necessary for technical reasons) as well as all information which you provide us or which is necessary for fulfilling a task.

The persons concerned are:

you as a communications partner, other recipients and, if applicable, other persons through whom we communicate with you.

### **5. Processing legitimate requests**

Legitimate requests are processed in order to protect our systems ("junk/spam filter").



## 6. Recipients

For email communication, all servers which are used during message transport will receive at least information of the sender and recipient. Content will also be received if it is not encrypted.

In addition, all persons will receive the data which the email also receives (TO and CC field).

## 7. Third country

For email communication, it cannot be guaranteed that the data remains within the EU. Due to the way that the internet operates, it may be technically possible that an email – on its way from us to you or vice versa – is led via a server in an insecure third country. In any case, this cannot be prevented.

## 8. Duration of storage

We store communication with you for 10 years (retention obligation pursuant to the German Commercial Code/VAT). After this, your data/communication data is deleted.

## 9. Right to information, revocation, deletion, restriction, data portability

You can receive information from us at any time via your stored data. We will also amend your data if it is incorrect. Please use the following contact details if you would like to inform us about this: [www.meiller-aufzugtueren.de/impressum](http://www.meiller-aufzugtueren.de/impressum). Please understand that we are legally obligated to store your data; we can therefore not offer to restrict or delete this.

We will also be happy to provide you with information electronically, whereby your right to data portability is guaranteed.

## 10. Consent

We do not advertise and therefore do not need any consent. We also do not create any personality profiles.

## 11. Right to complain

If you are unsatisfied, please let us know this using the contact details of the data protection officer. Please also use these details if you become aware of a data protection violation.

Thank you!

You generally also have the right to complain about the processing of your data to a supervisory authority. You can do this at a supervisory authority which is responsible for your place of residence or at our responsible supervisory authority:



Bavarian State Office for Data Protection Supervision  
P.O. Box 606  
91511 Ansbach  
Germany  
Email: [poststelle@lda.bayern.de](mailto:poststelle@lda.bayern.de)  
Internet: <https://www.lda.bayern.de>

## **12. Provision of your data**

You will need to provide your own data. We can only answer your enquiry after processing your data. Please get in touch with us if there is something you do not desire – thank you!

## **13. Automated decisions**

Please understand that we use a so-called spam or junk filter to protect our systems. In this process, sender details, time, content, font and origin are utilised to eliminate undesired emails. If you get a sense that we are not receiving your emails or that they are being rejected, please get in touch with us via another channel of communication (telephone or letter) – our contact details can be found under [www.meiller-aufzugtuere.de/impressum](http://www.meiller-aufzugtuere.de/impressum).